

Training Certificate DCS – ALTEA CM

Trainees Name: Jyoti Bawali

Department: Passenger Services

Initial / Recurrent

Training Modules	
1	Departure Control System <ul style="list-style-type: none">a) Flight information data collectionb) Customer Acceptancec) Staff acceptanced) Acceptance cancelation/stand-bye) Transferring Customersf) Baggage acceptance & editsg) Excess baggage payment/waivingh) Comments/Service editsi) FQTV editsj) Seating editsk) On-loading / Regrading/ VDB editsl) APIS /ESTA /AQQm) TIMATICn) Boarding
2	Company Policies
3	Other

Trainers / Instructors Declaration:

"I certify that the above named employee has received full instruction and training, has passed the On-Site Assessments and has access to a copy of the procedures in this field of operation.

Trainer/Instructors Name: Geetha Kudva

Trainer/Instructor's Signature: GK

Date: 15th March 23