

Training Certificate Tickets & Documents

Trainees Name: Cludi Banbaxi

Department: Passenger Services

Initial / Recurrent

Training Modules	
1.	Ticket Types
2	Reading a Ticket / Coupon
3	Standby / Confirmed Tickets
4	Miscellaneous Charge Order (MCO)
5	Flight Interruption Manifest (FIM)
6	Light Refreshment Vouchers
7	Excess Baggage Forms

Trainee's Declaration:

"I have received full instruction/ training of the above operational procedures and I fully understand the training that I have been given"

Trainee's Signature: Date: 13.02.23

Trainers / Instructors Declaration:

"I certify that the above named employee has received full instruction, training and has access to a copy of the procedures in this field of operation."

Trainer/Instructors Name: Goran Kvarcnik

Trainer/Instructor's Signature: Date: 13.02.23