



Training Certificate Tickets & Documents

Trainees Name: Mariam Abed

Department: Passenger Services

Initial / Recurrent

Training Modules	
1.	Ticket Types
2	Reading a ticket / Coupon
3	Standby / Confirmed tickets
4	Industry Discount Tickets
5	Miscellaneous Charge Order (MCO)
6	Flight Interruption Manifest (FIM)
7	Light Refreshment Vouchers
8	Excess Baggage Forms

Trainee's Declaration:

"I have received full instruction/ training of the above operational procedures and I fully understand the training that I have been given"

Trainee's Signature: [Signature] Date: 04.11.2022

Trainers / Instructors Declaration:

"I certify that the above named employee has received full instruction, training and has access to a copy of the procedures in this field of operation."

Trainer/Instructors Name: GORAN KWIATERNIK

Trainer/Instructor's Signature: [Signature] Date: 04.11.22.