



## Training Certificate Human Factors

Trainees Name: Mariam Abd

Department: Passenger Services

Initial / Recurrent

### Training Modules

1.	Introduction
2	History of Human Factors
3	Human Failures
4	Factors affecting Human Performance
5	The Dirty Dozen
6	Recognizing Potential Hazards
7	What is a safety culture?

#### Trainee's Declaration:

"I have received full instruction/ training of the above operational procedures and I fully understand the training that I have been given"

Trainee's Signature: ..... Date: 04.11.2022

#### Trainers / Instructors Declaration:

"I certify that the above named employee has received full instruction, training and has access to a copy of the procedures in this field of operation.

Trainer/Instructors Name: Goran Kvarercik

Trainer/Instructor's Signature: ..... Date: 04.11.22.