



LOT Polish Airlines Policies & Procedures Training Certificate

Trainees Name: Ilayda Akbaba

Staff No: 531

Department: FRA FOH

☒ Initial ☐ Recurrent

| Training Module | | Syllabus Reference |
|-----------------|-------------------------------------|---|
| 1. | LOT Polish Airlines & Star Alliance | Star Alliance – Ground Operations Training Material |
| 2. | Check-in | |
| 3. | Boarding | |
| 4. | Frequent Travellers | |
| 5. | Baggage Allowances | |
| 6. | Irregularities | |

Trainee's Declaration:

"I have received full instruction/ training of the above operational procedures and I fully understand the training that I have been given"

Trainee's Signature: [Signature] Date: 09.12.23

Trainer / Instructor Declaration:

"I certify that the above-named employee has received full instruction and training. They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan LaCourt

Trainer / Instructor's Signature: [Signature] Date: 09.12.2023