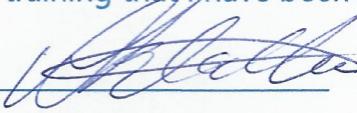


**DHS****LOT Polish Airlines  
Policies & Procedures  
Training Certificate**Trainees Name: Ilayda AkbabarStaff No: 509Department: ERA FOH Initial  Recurrent

| Training Module |                                     | Syllabus Reference                                  |
|-----------------|-------------------------------------|---|
| 1.              | LOT Polish Airlines & Star Alliance | Star Alliance – Ground Operations Training Material |
| 2.              | Check-in                            |   |
| 3.              | Boarding                            |   |
| 4.              | Frequent Travellers                 |   |
| 5.              | Baggage Allowances                  |   |
| 6.              | Irregularities                      |   |

## Trainee's Declaration:

"I have received full instruction/ training of the above operational procedures and I fully understand the training that I have been given"

Trainee's Signature: Date: 09.12.23

## Trainer / Instructor Declaration:

"I certify that the above-named employee has received full instruction and training. They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan LaCourtTrainer / Instructor's Signature:  Date: 09.12.2023