

Topic: Battery powered Wheelchairs

Dear All,

On PC5036/10May an electric powered wheelchair was accepted as manual powered wheelchair.

The Wheelchair was booked with SSR as WCBD (Wheelchair Battery Dry), the passenger stated there is no battery and agent did not check but just believed the passenger, changed the SSR code to WCMP (Wheelchair manually powered) and labelled the wheelchair.

As you can see on picture below it is obvious that this cannot be a manual powered wheelchair. How would the PRM even do it manually?



Always double check what is booked and what exactly is in front of you. Always seek support from your Supervisor on Duty. If your supervisor on duty is not reachable, you can contact the OPS Backoffice or even your Station Manager. Batteries are **Dangerous Goods** and all parties needs to be informed so the Wheelchair can be prepared for safe transportation.

@Supervisors: When preparing the flights for the next day, pay attention to SSR codes and brief agents what to be expected on their flights in advance. Only PRM code is not enough, check what kind of WCH is booked and add into AvBIS for briefing. The WCBD should have not been a surprise and could have been handled in a correct way. The information about an electric wheelchair is mandatory for the Load Controller and TRC, too.

Kind regards,

Dominika