



## Topic: Awareness at the Gate

Dear All,

recently, we had a security incident at our departure gate. 1 Man went into the aircraft with our passenger who was the sister of him. During the position change of 2 agents the attention was not 100% at all passengers.

To avoid this huge mistake, please always be 100% there and full focus at the work. Always be sure one boarding pass one passenger.

Never forget, it could be a big problem if this man would be a danger!

If you have any questions, please let me know.

Thanks!

Regards,

Aquil