

Topic: Baggage to Brazil

Dear all,

Please see the email below regarding baggage being checked in to Brazil.

Dear Colleagues, good morning,

kind reminder regarding the right application of the following procedure:

- All the baggages travelling to Brasil and registered onward to domestic brasilian connections must be personally collected by the passenger at the first intercontinental point of entry in Brasil (GRU – San Paolo and GIG – Rio De Janeiro) and not at final destination, although the baggage is tagged to final destination
- The customer must be duly informed about this procedure

This procedure is mandatory to be compliant with local Customs requirements and to avoid the loss of connections by the customer.

Please spread to all involved staff.

Thanks.