



READ AND SIGN

Revision: 0 | Issued: 22.04.2024

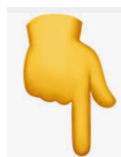
Topic: Cabin Bags Collection of non S1 or S2 PAX

Dear Team,

Unfortunately, we are increasingly finding that compliance with sales targets is not met.

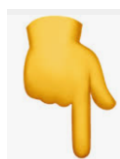
I would like to remind everyone once again what to look out for and to follow the procedures without any exceptions.

Only Customers with Speedy Boarding booked (S1) or EasyJet Plus Card Hold Member (S2) are entitled to bring a small bag and additional trolley on board. You can see an example below where to check if Customer has booked S1 or is a S2 Customer



```
0/1    S543  +  K5XWSS2 EDI 1800/1925 3264 0 OF
        6E    S1
```

All NON S1 or S2 customers are not entitled to bring a trolley on board. They can only have a small under the seat bag. If not sure about the sizes of the bags please always check with the baggage gauge. Here below you see a NON S1 or S2 Customer as no code is in the booking. Please note that we have to charge cabin bags at the check in as LUA (48EURO) but at the gate as AGB (58Euro)



```
0/4    S602  +  K6PPPNJ EDI 1800/1925 3264 0 OF
        31C
```



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Overview:

S1 and S2 Customers



NON S1 or S2 Customers



Thanks! 👍