



Topic: PEGASUS HBAG Policy

Dear All,

Please pay attention to the HBAG allowance for passengers. There are different ticket options passengers can book:

1. Light package: 1x personal item - **3kg, 40x30x15cm**
2. Other packages: 1x personal item - **3kg, 40x30x15cm plus 1x carry on – 8kg, 55x40x20cm**
You can see their HBAG allowance on their Boarding pass, in the DCS as 1 PDBG and while boarding in the boarding mask.

Lucky pax: Some passengers are Lucky pax (you will see it at the Check – in in the DCS. If passengers are lucky pax they are required to drop of their HBAG up to 8kg at the Check in. Please add it in the DCS as a **SSR bag FBAG**.

At the Check – in, please always check all HBAGs and label them, if they are allowed to bring them to the aircraft. In case pax bring more carry ons than allowed please already charge pax (according to the DCS) at the Check – in. It will save you a lot of time at the gate.

At the Gate:

While boarding, please also the Hbags. There will always be pax with too many carry ons. In case someone has to check in a bag, please at the SSR GAXB and charge the pax according to the DCS (50€). You will print the bag tag and the bag needs to go into the holds. If it's a transfer bag, please don't forget the transfer label and don't forget to ask for Dangerous Goods. ☺

Thank you for your help.

Laura