



READ AND SIGN

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Topic: Travels of Refugee Passports to Turkiye

Dear Partners,

In recent times, **many passengers with refugee passports have been refused entry to Turkiye due to the lack of an entry visa.**

For this reason, we would like to remind you about the entry rules of refugee passports into Turkiye.

- Passports with **CONVENTION 1951, CONVENTION 1954, ALIENS, TRAVEL DOCUMENT, TITRE DE VOYAGE, SUBSIDIARY PROTECTION** on the cover are **not normal/ordinary passports.**
- In order to understand the type of passport, these phrases on the cover of the passport must be checked.
- Refugee passports mean that the passport holder has that passport as a result of their asylum request and there is **absolutely no right to travel to Turkiye without a visa.**
- **Refugee passport holders need a consular visa or a Turkish residence permit to travel to Turkiye. Passengers who do not have a Turkish residence card or consular visa should not be accepted to Turkiye flights.**
- As long as you add the passport information correctly into the system at check-in, TIMATIC response for refugee passports traveling to Turkiye will always be **“NO”**. **If you received NO as a response from TIMATIC, do not proceed check-in and check passport type.**
- **If the passport type is CONVENTION 1951, CONVENTION 1954, ALIENS, TRAVEL DOCUMENT, TITRE DE VOYAGE, SUBSIDIARY PROTECTION and the passenger does not have a valid visa, do not accept flights to Turkiye and please contact to @PEGASUSVISA.**

We request your cooperation and attention on the subject.