



## Topic: Pegasus SAW Airport Terminal belt failure

Dear All concerned,

As you know, most of our flights were affected because of belt system failure at SAW Terminal the period will continue 10 days and still not working %100 percent efficiently. Following that there were many serious problems with our baggage handling operations.

As a result of these negative events, you will receive so many rush/ bags that's needs to be handled by your relevant office.

Updating your open AHL/OHD files, adding detailed contents information for each AHL/OHD files, calling guest for getting confirmation whether their luggage's are delivered or not and in a specified time of this period using RL 64- FS SAW error code for to close AHL files which don't have FWD messages, are necessary steps. For unclaimed bags without AHL please create OHD files immediately if you still have unclaimed or misrouted bags at your end.

In this regard, we except your full assistance and collaboration.

Thanks in advance all for your support and sensitivity.  
For your further concerns please do not hesitate to contact with us.

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Your sincerely

Pegasus Team