

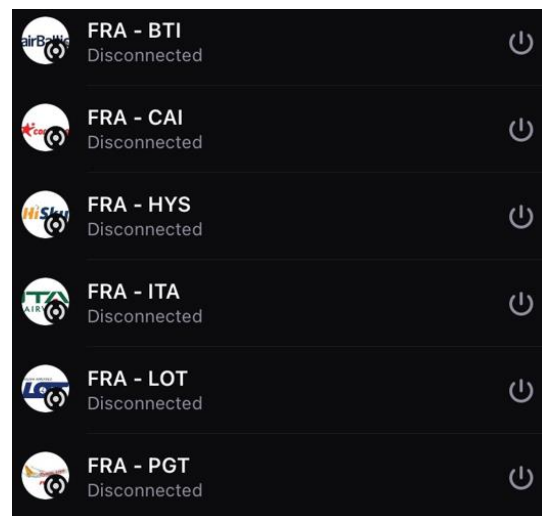
Topic: Zello Channels

Dear Colleagues,

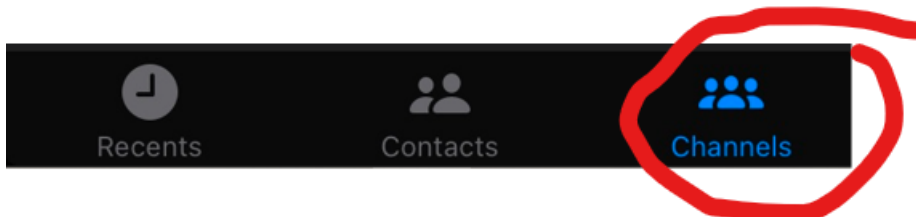
The airline specific channels have been created and have been set up on all DHS duty phones. This will allow you to hear your flight only, so you don't need to wait for colleagues on a different flight to finish what they are talking about.

When you are on a flight as TRC or CSA please activate the channel of the respective airline you are working on.

Supervisors, Backoffice, please make sure all the channels are active on your phone, so you can hear and have an overview, understanding of the entire operations!



You can find them under channels:



Thank you!

Norbert