



Topic: PEGASUS WCH Passengers

Dear All,

1. **PLEASE ALWAYS CHECK IF PASSENGER HAS THE CORRECT WCH SSR ADDED**, in case the SSR is missing, add the correct SSR to the system.
In case the wrong WCH type is in the system, please delete old one and add the new SRR.
Please always ask the passengers if they can walk or not if they can walk stairs or not and if they can walk in the cabin or not.
2. Different WCH Types:
 - a. WCHR – PAX just need help for long distances
 - b. WCHS – WCH for stairs, PAX cannot walk stairs
 - c. WCHC – cannot walk at all, also needs a WCH in the cabin
3. **ASK PASSENGER IF THEY HAVE THEIR OWN ITEMS FOR CHECK IN**
FOR EXAMPLE, THEIR OWN WHEELCHAIR OR WALKER. Please attach the bag tag on the WCH or Walker. If they want to bring take the WCH or Walker to the gate, please also attach the **DAA label**.
4. PLEASE BE AWARE THE WCH PAX ARE NOT ALLOWED TO SIT ON EXIT SEATS.
WCHC MUST BE ALWAYS SEATED NEXT TO THE WINDOW!
5. IF PAX HAS HIS OWN **ELETRIC WHEELCHAIR** PLS CHECK THE DETAILS WITH **GCC** AND THEN CONNTACT THE TRC.

Thank you for your help.

Laura