

Topic: About the announcement due to the FOG

Dear All concerned ,

As you know , most of our flights were affected due to weather condition at SAW between the period of 28 Feb and 29 Feb (it may extend to 01 March). Following that there were many serious problems with our baggage handling operations .

As a result of these negative events , you will receive so many left behind bags with original tag without rush tag and that's needs to be handled by your relevant office.

Updating your open AHL/OHD files, adding detailed contents information for each AHL/OHD files, calling guest for getting confirmation whether their luggage's are delivered or not and in a specified time of this period using RL 62- FS SAW error code for to close AHL files which don't have FWD messages ,are necessary steps . For unclaimed bags without AHL please create OHD files immediately if you still have unclaimed or misrouted bags at your end.

In this regard, we except your full assistance and collaboration.

Thanks in advance all for your support and sensitivity .
For your further concerns please do not hesitate to contact with us.

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Your sincerely

PEGASUS AIRLINES
GROUND OPERATION DEPARTMENT- PEGASUS BAGGAGE SERVICES