

Topic: INAD ticket requests

Dear Partners,

We require below the steps to follow for INAD ticket requests.

- 1) INAD tickets are issued by [@PEGASUSVISA](#). Therefore, **INAD ticket requests should be sent to the email address pegasusvisa@flypgs.com.**
- 2) The e-mail addresses INAD@flypgs.com , GUESTCONTROL@flypgs.com and TDC@flypgs.com should be in CC section.
- 3) The following documents must be attached to the relevant e-mail for the INAD passenger;
 - i. INAD document issued by the border police,
 - ii. Copy of the travel document (passport/residence permit/visa, etc.),
 - iii. Reservation information / PNR,
 - iv. Reason of the INAD,
 - v. Penalty status if known.

We kindly ask for your valuable cooperation in order to avoid any disruptions regarding this issue.