

Topic: TUI Gate and Seat Information

Dear all,

It's important to ensure passengers are well-informed about their designated gate, particularly during busy mornings with multiple TUI flights. Confusion can easily arise, leading passengers to the wrong gate. Please take the time to clearly direct passengers to the correct gate to avoid any inconvenience.

Additionally, please pay attention to seat allocations. Occasionally, seats may need to be reassigned, resulting in discrepancies between the seat indicated on a passenger's boarding pass and their actual seating arrangement. To streamline the boarding process, it would be beneficial to address any seat allocation issues during check-in whenever possible.

Thank you!