

Topic: TUI – Strollers and Wheelchairs Arriving at the Gate

Dear all,

Strollers and wheelchairs that are tagged at the check-in and will be taken to the gate need to be counted and their **amount recorded and sent to the TRC upon check-in closure**.

For example, if five strollers and one wheelchair are tagged at the check-in, and all of them bring their strollers and wheelchair to the gate, then the TRC shall be informed that a total of six strollers/wch will be present at the gate.

If more any untagged strollers, wheelchairs, or oversized luggage arrive at the gate, they must be tagged and the TRC notified as soon as possible.

Thanks.