

Topic: TUI – Flight Editing

Dear all,

TUI flights require some flight editing to be done, preferably before the opening of the check-in.

At -5hr to STD all passengers who have not checked in online will be automatically assigned a seat. GoNow will issue seats from back to front and does not take the emergency exits into account when assigning seats.

Therefore, it is important to check passengers sitting in the emergency exit rows to ensure they are eligible to be seated there.

Furthermore, because the seating is done from back to front, on flights with fewer passengers, the weight and balance will be biased towards the rear. Passengers need to be relocated to the front of the aircraft to ensure weight and balance is within tolerance.

Doing this before the check-in opens will prevent delays during boarding. Please be sure to always check the seating on the flights before opening the check-in and making adjustments where necessary.

Thank you.