

## Topic: DAMAGED CARGO MAIL NOT TO LOAD

Dear All,

If you see any damaged cargo or mail, please do not load it. Inform directly CLC (for BT and LOT) for other airlines inform our Backoffice and Backoffice has to inform involved Airline, because of damage we did not load the cargo or mail. Please do not forget to take a photo from damaged cargo/mail to forward involved Airline.

An example for damaged cargo/mail:

