

Topic: About transfer facilities at Antalya International Airport

Dear Partners,

We would like to remind you about **a mistake** that we have **encountered frequently recently**. The number of mistakes made in the transfer passenger acceptance process to **Antalya International Airport, Turkiye** has been increasing recently.

There are **two terminals** at **Antalya International Airport** (Terminal 1, Terminal 2), and as **Pegasus Airlines**, we use **Terminal 1** for take off and landing. As there is **no connection between Terminal 1 and Terminal 2**, passengers who need to transfer between these two terminals have to enter the country.

To elaborate on the subject, the **Terminal information of the transfer flight** should be checked for the passengers who start their journey with Pegasus Airlines and need to use another airline at **Antalya International Airport**. If the passenger's transfer flight will depart from **Terminal 2**, these passengers have to meet the entry requirements for **Turkiye** and naturally, travel document checks of these passengers have to be done as if they are going to travel to **Turkiye**.

Please pay due attention to the issue as this situation causes too many INAD cases and guest dissatisfaction.

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