

## Topic: Communication of Flight Delay on FIDS

Dear Supervisor, Lead Agents, Back Office,

If a flight is coming in late, FIDS must always be updated so all parties as well as passengers are informed about the late inbound.

You all have access to Flight Watch in AvBIS. We really need to get used to working with the system. On Flight Watch you can see if a flight is coming in late. It is red. If you click on it, you will see the planned time of arrival.

Let's take today's FCO as an example:

