

Reminder: Registration of LRT

Dear All

As a reminder, LRT must be registered in the system when accepting below mentioned items. Make sure the respective LRT code is printed on the bag tag. For below cases Pegasus Airlines does not take responsibility, and the L&F Agent at the arrival station must clearly see on the bag tag, so no report and compensation will be issued.

LRT to be registered for:

- All damaged items (Any damage! Whether it is minor/major/total, it shall be registered!)
- Any item which is not a normal luggage (Plastic shopping bags, any cartoon boxes, etc.)
- Not properly packed items
- Luggage which contains perishable or fragile goods
- ZAMZAM gallons and liquid containers
- Handbag collected at the gate (if green LRT used, no additional registration required)
- All special equipment
- Musical instruments
- Buggies if they are not in plastic bag sold by Pegasus Airlines

Make sure that you do not forget to register LRT during acceptance! Passengers can and will show up at the L&F desk of the arrival station claiming compensation/new suitcase for items which were already damaged at the time of the acceptance.

For double-checking, check the bag tag – whether it is printed on the bag tag. If not, you did not register the LRT.

Thank you!

Norbert