

Topic: HOTAC on ITA

Dear all,

ITA Airways has now an agreement for HOTAC needs in case of disruptions. The company's name is **FRIGERIO VIAGGI**.

E-Mail : ita@frigerioviaggi.com MO-FR 09:00 – 19:00 and Saturday 09:00-12:00 (morning only).
On off duty shift and on holidays must first be contacted by phone

phone mob H24 +393393267914

Besides passengers' names and kind of rooms need (single, double, triple) as well as melas (dinner, breakfast, lunch) they must know ITA's station number. This is as follows :

FRA : IT41009
STR : IT41149
HAM : IT41169

When writing the e-mail, pls copy always :

Elettra.giorgio@ita-airways.com
Giulia.sermoni@ita-airways.com

The invoice will be sent directly to our HQ. Hoping that you won't need it, pls let me know if it's working properly and if your staff has encountered difficulties with them. They have contracts with hotels all over the world. (see also my colleague's e-mail at the bottom).

Thank you for ACK this e-mail

Regards
Giulia



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