

BULLETIN



Issue:	2023-01
From:	Corendon Airlines Ground Operations
Date	5/23/2023
Subject:	SOM Message for Multi-Sector Flights

Dear Partners,

We have been reported that on the multi-sector flights, the Seat Occupied Message (SOM) was not sent to the relevant destination address.

As the process has been already described in our GOM Section 4.4.6 and 2.1.2;

- To enable allocated seating on three sector flights, before check in starts, the departure station shall send a provisional Seats Occupied Message (SOM) to both destinations.
- Both destination stations shall then issue seats accordingly, using only those seats allocated to their stations.
- Due attention should be paid to seat requests as it may be necessary to allocate seats in advance for use by the last departure station.
- After closing the check in, a final SOM shall be sent to both destinations.

Please instruct the related handling agents accordingly.

Thank you for your cooperation

Ground Operation Department
Corendon Airlines