



TUI Airline Ground Operations Safety Alert

Ground Operations Safety Bulletin January 2024

Notice: GOSA24-001

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To: All stations
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Applicability: TUI Airways (TOM-BY) / TUIfly Nordic (BLX-6B) / TUI fly Belgium (JAF-TB) / TUI fly Netherlands (TFL-OR) / TUIfly Germany (TUI-X3)

Date of Publication: 08 FEB 2024

Validity Period: 08 FEB 2024 – 08 AUG 2024

Dear partner,

Please find attached TUI Airline's safety poster edition #9.

This Safety Alert is primarily for all our Ground Handling service partners, but all other service partners with TUI operational activities are encouraged to display and share as required.

Following receipt of the safety posters, we encourage you to print and prominently display each within all your operational areas, on notice boards and within rest areas, etc. The principal areas of focus are around ramp, check-in, boarding and dispatch activities, but safety posters and bulletins will not just be limited to these areas.

With your assistance, we want to get our safety messages across to all your operational delivery teams and require your support in helping to reduce safety events and reducing the associated risks & trends.

All key operational staff should have full visibility of these safety notices and posters.

We plan to issue safety posters & bulletins monthly and when we identify increased safety risks and trends.

Kind regards,

TUI Airline Ground Operations

SafeTUI First

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Electric Mobility Aids (EMA) with Lithium-ion batteries is permitted for carriage with restrictions on the maximum watt hour rating of the battery(ies)



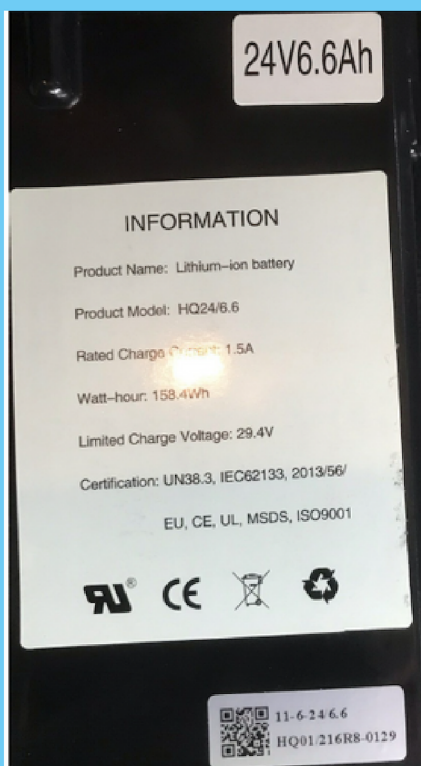
Passengers travelling with an EMA must report to a check-in desk. The PNR will have details of the declared watt hour rating when they booked WCLB.

The check-in agents must ask:

What is the battery type?

Please confirm the watt-hour rating of the lithium-ion battery(ies)?

For all other battery types please refer to GOM Annex E / GHM 7.2.4.2



If the main power battery(ies) are removed from the EMA, they must travel in the cabin:

- 1 batteries up to or <300Wh each or
- 2 batteries up to or <160 Wh

IMPORTANT

A passenger must carry any spare(s) in the cabin, in addition to the above:

- 1 spare battery not exceeding 300Wh or
- 2 spare batteries each not exceeding 160Wh each.



Calculate Watt Hour Rating for a Lithium-ion battery:
 $\text{Volts (V)} \times \text{Ampere (Ah)} = \text{Watt Hour (Wh)}$ (e.g $5V \times 25A = 125Wh$)

It's critical to visually inspect the battery and ensure that the watt-hour rating is under the maximum permitted!

