

TO: **Ground Service Providers & Station Managers**
FROM: Ground Operations Department
ISSUE DATE: 06.10.2023
REG: 16/ONP/2023
REVISION: 1.0
SUBJECT: MEDA&NON-MEDA passengers

Revision list:

Rev. No.	Effectivity	Reason
1.0	06.10.2023	New document

Risk acceptance:

CURRENT RISK INDEX <u>before</u> change		PROJECTED RISK INDEX <u>after</u> change		ACCEPTANCE AUTHORITY (includes acceptance of Risk)	
CRITICAL		CRITICAL		Name	Sebastian Jadczak
SERIOUS		SERIOUS		Position	Ground Operation Nominated Person
MODERATE	X	MODERATE		Signature	<i>Electronically agreed</i>
LOW		LOW	X	Date	06.10.2023

Approval notice:

Prepared by:	Name	Function	Date
Prepared by:	Bernadetta Podskrobko	Safety and Standards Senior Specialist	06.10.2023
Checked by:	Piotr Kuczyński	WAW HUB Manager	06.10.2023
Approved by:	Sebastian Jadczak	Ground Operations Nominated Person	06.10.2023

Source: GHM 5.11

POLISH AIRLINES  A STAR ALLIANCE MEMBER 	MEMO Subject: MEDA&NON-MEDA passengers	REG No: 16/ONPS/2023 Rev: 1.0 EFFECTIVE DATE: immediately
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Dear Handling Agents and Business Partners,

Medical cases – MEDA

Passengers who suffer from an illness (marked in the booking system by the MEDA code) for whose carriage doctor's approval is required (required documents: MEDIF forms).

This passenger category includes:

- passengers on a stretcher (STCR),
- passengers who require medical assistance, additional oxygen for breathing (e.g. POC) or other specialized medical equipment during the flight,
- passengers whose behavior or mental or physical condition, make it impossible for them to travel without additional assistance,
- passengers whose health might deteriorate as a result of air travel,
- infants up to 7 days of age.
- women over 32 week of pregnancy
- **women with complicated pregnancies and/or multiple**

Non-medical cases – NON-MEDA

Passengers for whose carriage doctor's consent is not required.

This passenger category includes:

- passengers with impaired hearing (DEAF),
- passengers with impaired sight (BLND),
- elderly passengers (Elders),
- women up to 32 week of pregnancy,
- passengers in a wheelchair (WCHR, WCHS, WCHC), provided their health raises no reservations (the need to use a wheelchair does not result from medical reasons – e.g. a wheelchair is required to make the journey comfortable for the passenger),
- passenger with their limb in cast
- passengers travelling on the basis of a valid FREMEC card,
- **passengers who need to use a sleep therapy device/continuous positive airway pressure machines (CPAP) during the flight if there are no any other health complications/problems**
- **disabled passenger with intellectual or developmental disability needing assistance to/from the aircraft, at the airport or during the flight (DPNA)**