

Amadeus Altéa Departure Control - Customer Management

Passenger acceptance from stand by to accepted on specific flight

1. Retrieve the passenger in DCS. In passenger Acceptance screen select Advanced Options (F2)

PDT Customer Identification Customer Acceptance Acceptance Information Customer Acceptance

Search AF1 BT311 22FEB RIX → TLL Tallinn Lennart Meri Gate: None STD: 07:25
Acceptance Open Boarding: 06:55

Sort By Default Order Ascending

Customer	Bkg Tkt Cabin	Sec	Seat	Accept	Baggage	Info
1 BOOKING Test	MRG					
BT311 RIX-TLL	Y(Y)	001		SBY		
BT811 TLL-CPH	Y(L)	001		SBY		

Select Customer(s) for Acceptance: 1 Expand [SF2] 1 of 1 Selected

Enter seat preference (if required). Enter bag details afterwards.

Baggage Customer has bags?: No **Seating** Seat Preference: ...

Other Acceptance Options

Update Status to: Accept Force Status: No
Through Checkin Only: No Freeze: No
Autolink Customers: Yes Reason:

Comments out of RIX

You can swipe:
ATB2 Bag Tag
B Pass CC
FQTV Nat ID
PSPT

Advanced Options [F2] **Accept** **Exit**

2. Select 2nd option – Accept customers on specific flights

Question

You have selected advanced options.

Select one or more of the following Advanced Option(s):

- 1 Use advanced acceptance options (e.g. Standby, Through Check-in)
- 2 Accept customers on specific flights**
- 3 Select accepted flights

Select: 2

OK **Cancel**

- Select flight departing from your station. For Force status choose "Yes", in reason field enter – ok

PDT Customer Identification Customer Acceptance Acceptance Information Customer Acceptance

Search AF1

BT311 22FEB RIX → TLL Tallinn Lennart Meri
Acceptance Open

Gate: None STD: 07:25
Boarding: 06:55

Sort By Default Order Ascending

Customer	Bkg	Tkt	Cabin	Sec	Seat	Accept	Baggage	Info
1 BOOKING Test	MRG							
BT311	RIX-TLL	Y	001			SBY		
BT811	TLL-CPH	Y	001			SBY		

Select Customer(s) for Acceptance: 1 Expand [SF2] 1 of 1 Selected

Enter seat preference (if required). Enter bag details afterwards.

Baggage Customer has bags?: No Seating Seat Preference: ...

Other Acceptance Options

Update Status to: Accept Force Status: Yes Freeze: No Autolink Customers: Yes Reason: ok

Common Flights

1 JNY Flights
2 BT311 RIX-TLL
3 BT811 TLL-CPH
Select: 2

Comments out of RIX

Basic Options [F2] Accept Exit

You can swipe:
ATB2 Bag Tag
B Pass CC
FQTV Nat ID
PSPT

- Passenger successfully accepted on the first flight only

PDT Customer Acceptance Acceptance Information Customer Acceptance Acceptance Information

Search AF1

BT311 22FEB RIX → TLL Tallinn Lennart Meri
Acceptance Open

Gate: None STD: 07:25
Boarding: 06:55

Customer	Bkg	Tkt	Cabin	Sec	Seat	Accept	Baggage	Info
1 BOOKING Test	MRG							
BT311	RIX-TLL	Y	001	15F		✓		
BT811	TLL-CPH	Y	001			SBY		

Expand [SF2] 1 Customer(s)

Customer Information

Customer has been accepted to TLL Tallinn Lennart Meri only.
Advise customer to re-check at TLL Tallinn Lennart Meri.

Gate Number: Not Available
Boarding Time: 06:55
Arrival at TLL Tallinn Lennart Meri: 08:15

1 Customer(s)
More[Shift+Space]

You can swipe:
Bag Tag B Pass
CC Flight CPN
FQTV Nat ID
PSPT

New Customer