

Amadeus Altéa Departure Control - Customer Management

Passenger acceptance from stand by to accepted on specific flight

1. Retrieve the passenger in DCS. In passenger Acceptance screen select Advanced Options (F2)

Customer Identification > Customer Acceptance > Acceptance Information > Customer Acceptance

BT311 22FEB RIX → TLL Tallinn Lennart Meri Acceptance Open STD: 07:25 Gate: None Boarding: 06:55

Customer	Bkg	Tkt	Cabin	Sec	Seat	Accept Baggage	Info
1 BOOKING Test			MRG			Y(Y) 001	SBY
	BT311	RIX-TLL				Y(L) 001	SBY
	BT811	TLL-CPH					

Select Customer(s) for Acceptance: 1

Enter seat preference (if required). Enter bag details afterwards.

Baggage Seating

Customer has bags?: No

Seat Preference:

Other Acceptance Options

Update Status to: Accept Force Status: No

Through Checkin Only: No Freeze: No

Autolink Customers: Yes Reason:

Comments out of RIX

Advanced Options [F2] **Accept** **Exit**

2. Select 2nd option – Accept customers on specific flights

Question X

You have selected advanced options.

Select one or more of the following Advanced Option(s):

1 Use advanced acceptance options (e.g. Standby, Through Check-in)

2 Accept customers on specific flights

3 Select accepted flights

Select:

OK **Cancel**

3. Select flight departing from your station. For Force status choose "Yes", in reason field enter – ok

PDT

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Sort By Default Order Ascending

Customer	Bkg	Tkt	Cabin	Sec	Seat	Accept Baggage	Info
1 BOOKING Test			MRG				
BT311	RIX-TLL			001		SBY	
BT811	TLL-CPH			001		SBY	

Select Customer(s) for Acceptance: 1 Expand [SF2] 1 of 1 Selected

Enter seat preference (if required). Enter bag details afterwards.

Baggage Seating

Customer has bags?: No Seat Preference: []

Other Acceptance Options

Update Status to: Accept Force Status: Yes
Through Checkin Only: No Freeze: No
Autolink Customers: Yes Reason: ok

Common Flights

1 JNY Flights
2 BT311 RIX-TLL
3 BT011 TLL-CPH

Select: 2

Comments out of RIX

Basic Options [F2] Accept Exit

You can swipe:
ATB2 Bag Tag
B Pass CC
FQTV Nat ID
PSPT

4. Passenger successfully accepted on the first flight only

PDT

Customer Identification > Customer Acceptance > Acceptance Information > Customer Acceptance > Acceptance Information

BT311 22FEB RIX → TLL Tallinn Lennart Meri Acceptance Open STD: 07:25 Gate: None Boarding: 06:55

Customer Bkg Tkt Cabin Sec Seat Accept Baggage Info

1 BOOKING Test MRG

 BT311 RIX-TLL 001 15F ✓

 BT811 TLL-CPH 001 SBY

Expand [SF2] 1 Customer(s)

Customer Information

Customer has been accepted to TLL Tallinn Lennart Meri only.
Advise customer to re-check at TLL Tallinn Lennart Meri.

Gate Number: Not Available

Boarding Time: 06:55

Arrival at TLL Tallinn Lennart Meri: 08:15

1 Customer(s)
More[Shift+Space]

You can swipe:
Bag Tag B Pass
CC Flight CPN
FQTV Nat ID
PSPT

New Customer