

# Training Certificate DCS – ALTEA CM

Trainees Name: Jonathan Lacourt

Department: FRA FOH

Initial / Recurrent

Training Modules	
1	Departure Control System <ul style="list-style-type: none"><li>a) Flight information data collection</li><li>b) Customer Acceptance</li><li>c) Staff acceptance</li><li>d) Acceptance cancelation/stand-by</li><li>e) Transferring Customers</li><li>f) Baggage acceptance &amp; edits</li><li>g) Excess baggage payment/waiving</li><li>h) Comments/Service edits</li><li>i) FQTV edits</li><li>j) Seating edits</li><li>k) On-loading / Regrading/ VDB edits</li><li>l) APIS /ESTA /AQQ</li><li>m) TIMATIC</li><li>n) Boarding</li></ul>
2	Company Policies
3	Other

## Trainers / Instructors Declaration:

"I certify that the above named employee has received full instruction and training, has passed the On-Site Assessments and has access to a copy of the procedures in this field of operation.

Trainer/Instructors Name: ROBERT RAKOUR

Trainer/Instructor's Signature: 

Date: 19.09.2023