

ITA AIRWAYS GROUND TRAINING CENTRE

This is to certify that

JONATHAN LACOURT

has successfully completed the course

ALTEA CUSTOMER MANAGEMENT LOCAL TRAINER

ROME, 24th January — 26th January 2023

ROME, 3 JANUARY 2022



MAURA TIBONI

GROUND OPERATIONS

TRAINING, DCS & LOAD MASTERING MANAGER

A handwritten signature in black ink, appearing to read "Maura Tiboni", written over the title.

FEDERICA D'INTINO

GROUND OPERATIONS

TRAINER

A handwritten signature in blue ink, appearing to read "Federica D'Intino", written over the title.

