

CERTIFICATE

Lufthansa Group Hub Airlines Training herewith certifies that

Vyshakh Ravindranath
(U892150)

has successfully completed on 05.07.2023 the course

DGR/ LH/LX Pax Services Initial Training (v1.0 - 2023)

No. of LBA approval DE.GGS.0054

For Swiss: according OM D 2.4.1

Content:

This online training includes all aspects in the handling of dangerous goods as required by the IATA Dangerous Goods Regulations Section 1.5.1.1.1 - Dangerous Goods Training Guidelines (Table 7.5.A) for Check In Agents and Call Center Agents:

- Dangerous Goods applicability
- Understanding the general limitation
- Identifying roles and responsibilities
- Understanding the importance of classification & packaging
- Understanding hazard communication
- Familiarizing with basic emergency response
- Process & Accept baggage
- Collecting safety data

This DGR qualification is valid from 05.07.2023 for 2 years (expiration on the last day of that month).

I hereby attest that I completed the test on my own and without any help.

Signature Employee

Signature Station Manager (or Representative)