

TRAINING CERTIFICATE

Anesa Memisevic

successfully completed elearning on

**Occurrence Reporting - Ground Operations,
Customer Service**

Date: May 2nd, 2025

This training is valid for 36 months.

FINNAIR

The bottom right corner of the certificate features a stylized graphic of a Finnair aircraft's tail fin. The fin is white with a prominent blue stripe running diagonally across it. The Finnair logo, consisting of the word "FINNAIR" in a bold, italicized, blue sans-serif font, is positioned to the left of the tail fin graphic.