



LOT Polish Airlines Policies & Procedures Training Certificate

Trainees Name: Vanessa Lepen

Staff No: 551

Department: FRAFOH

☒ Initial ☐ Recurrent

Training Module		Syllabus Reference
1.	LOT Polish Airlines & Star Alliance	Star Alliance – Ground Operations Training Material
2.	Check-in	
3.	Boarding	
4.	Frequent Travellers	
5.	Baggage Allowances	
6.	Irregularities	

Trainee's Declaration:

"I have received full instruction/ training of the above operational procedures and I fully understand the training that I have been given"

Trainee's Signature: Vanessa Lepen Date: 25.11.2023

Trainer / Instructor Declaration:

"I certify that the above-named employee has received full instruction and training. They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan LeCout

Trainer / Instructor's Signature: [Signature] Date: 25.11.2023