



## LOT Polish Airlines Policies & Procedures Training Certificate

Trainees Name: Ilaria Vella

Staff No: 544

Department: FRA FOLH

☒ Initial ☐ Recurrent

Training Module		Syllabus Reference
1.	LOT Polish Airlines & Star Alliance	Star Alliance – Ground Operations Training Material
2.	Check-in	
3.	Boarding	
4.	Frequent Travellers	
5.	Baggage Allowances	
6.	Irregularities	

### Trainee's Declaration:

"I have received full instruction/ training of the above operational procedures and I fully understand the training that I have been given"

Trainee's Signature: Ilaria Vella Date: 14.11.23

### Trainer / Instructor Declaration:

"I certify that the above-named employee has received full instruction and training. They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan LaCout

Trainer / Instructor's Signature: [Signature] Date: 14.11.2023