



Training Certificate DCS – iPort

Trainees Name: Shayen Ahmed Marsha

Staff No: 495

Department: FRA FOH

☒ Initial ☐ Recurrent

Training Module	
1.	Sign in Procedure
2.	Accessing iPort
3.	Flight Display Status Info
4.	Customer Lists
5.	Customer Acceptance
6.	Customer Acceptance with Bags
7.	SSRs
8.	Seatmap: Allocating Seats and Changing Seats
9.	Acceptance of Customers (Non-Schengen) APIS, APP AQQ Override, TIMATIC
10.	Boarding
11.	Offloading Passengers

Trainer / Instructor Declaration:

"I certify that the above-named employee has received full instruction and training. They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan LeCourt

Trainer / Instructor's Signature: [Signature] Date: 15.11.2023