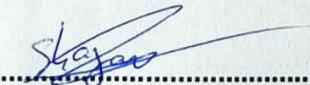


**Trainees Name:** Shayan Ahmed Mansha ..... **Staff No:** 495 .....**Dep/Sec:** FRA - FOH .....

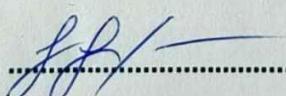
<b>Training Module</b>	
1	Sign in Procedure
2	Accessing GoNOW
3	Flight Display Status Info
4	Customer Lists
5	Customer Acceptance
6	Customer Acceptance with Bags, Services, Comments – Offloading Customers
7	Seatmap: Allocating Seats, Changing Seats, Blocking and Unblocking Seats
8	Baggage Focus: Types of Bags, Baggage Lists, Excess Baggage Payments
9	Acceptance of Customers (Non Schengen) APIS
10	Commercial Passengers and Staff Passenger Acceptance
11	Boarding

**Trainee's Declaration:**

"I have received full instruction and training. I confirm that I fully understand the training that I have been given"

**Trainee's Signature:**  **Date:** 04.03.2024**Trainers / Instructors Declaration:**

"I certify that the above named employee has received full instruction and training. They have also demonstrated their ability to perform this task accordingly.

**Trainer/Instructors Name:** Jonathan La Court**Trainer/Instructor's Signature:**  **Date:** 04.03.2024