



## AirBaltic Policies & Procedures Training Certificate

Trainees Name: Sofiane Lida

Staff No: 545

Department: FRA FOH

☒ Initial ☐ Recurrent

| Training Module |                          | Syllabus Reference  |
|-----------------|--------------------------|---|
| 1.              | Passenger Handling       | AirBaltic Passenger Handling – Presentation<br><br>Job Card |
| 2.              | Ancillaries              |   |
| 3.              | Flight Irregularities    |   |
| 4.              | Dividers and Seating     |   |
| 5.              | Boarding                 |   |
| 6.              | Staff Passenger Handling |   |

**Trainee's Declaration:**

"I have received full instruction/ training of the above operational procedures and I fully understand the training that I have been given"

Trainee's Signature: 

Date: 09/11/2023

**Trainer / Instructor Declaration:**

"I certify that the above-named employee has received full instruction and training. They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan Lalouet

Trainer / Instructor's Signature: 

Date: 09.11.2023