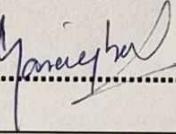


Trainees Name:Sara Iqbal..... **Staff No:**541.....**Dep/Sec:** FRA - FOH.....

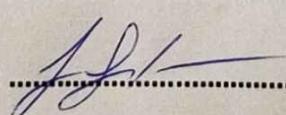
| Training Module | |
|------------------------|--|
| 1 | Sign in Procedure |
| 2 | Accessing GoNOW |
| 3 | Flight Display Status Info |
| 4 | Customer Lists |
| 5 | Customer Acceptance |
| 6 | Customer Acceptance with Bags, Services, Comments – Offloading Customers |
| 7 | Seatmap: Allocating Seats, Changing Seats, Blocking and Unblocking Seats |
| 8 | Baggage Focus: Types of Bags, Baggage Lists, Excess Baggage Payments |
| 9 | Acceptance of Customers (Non Schengen) APIS |
| 10 | Commercial Passengers and Staff Passenger Acceptance |
| 11 | Boarding |

Trainee's Declaration:

"I have received full instruction and training. I confirm that I fully understand the training that I have been given"

Trainee's Signature:  **Date:**04.04.2024.....**Trainers / Instructors Declaration:**

"I certify that the above named employee has received full instruction and training. They have also demonstrated their ability to perform this task accordingly."

Trainer/Instructors Name: Jonathan La Court**Trainer/Instructor's Signature:**  **Date:**04.04.2024.....