

DHS**LOT Polish Airlines
Policies & Procedures
Training Certificate**Trainees Name: Fathardha Hashani MatoshiStaff No: 504Department: FRA FOH Initial Recurrent

Training Module		Syllabus Reference
1.	LOT Polish Airlines & Star Alliance	Star Alliance – Ground Operations Training Material
2.	Check-in	
3.	Boarding	
4.	Frequent Travellers	
5.	Baggage Allowances	
6.	Irregularities	

Trainee's Declaration:

"I have received full instruction/ training of the above operational procedures and I fully understand the training that I have been given"

Trainee's Signature: Fathardha Hashani MatoshiDate: 05.11.2023

Trainer / Instructor Declaration:

"I certify that the above-named employee has received full instruction and training. They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan LeCourtTrainer / Instructor's Signature: JL Date: 05.11.2023