



Training Certificate DCS – iPort

Trainees Name: Ahhicomy Harukmaran

Staff No: 507

Department: FRA FOH

Initial Recurrent

Training Module	
1.	Sign in Procedure
2.	Accessing iPort
3.	Flight Display Status Info
4.	Customer Lists
5.	Customer Acceptance
6.	Customer Acceptance with Bags
7.	SSRs
8.	Seatmap: Allocating Seats and Changing Seats
9.	Acceptance of Customers (Non-Schengen) APIS, APP AQQ Override, TIMATIC
10.	Boarding
11.	Offloading Passengers

Trainer / Instructor Declaration:

"I certify that the above-named employee has received full instruction and training. They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan LaCourt

Trainer / Instructor's Signature: [Signature] Date: 28.11.2023