

**DHS****LOT Polish Airlines  
Policies & Procedures  
Training Certificate**Trainees Name: Maysae El Ouariachi BaloutStaff No: 483Department: FRA FOH Initial  Recurrent

Training Module		Syllabus Reference
1.	LOT Polish Airlines & Star Alliance	Star Alliance – Ground Operations Training Material
2.	Check-in	
3.	Boarding	
4.	Frequent Travellers	
5.	Baggage Allowances	
6.	Irregularities	

## Trainee's Declaration:

"I have received full instruction/ training of the above operational procedures and I fully understand the training that I have been given"

Trainee's Signature: MHDate: 02/11/23

## Trainer / Instructor Declaration:

"I certify that the above-named employee has received full instruction and training. They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan LaCourtTrainer / Instructor's Signature: JL Date: 02/11/2023