

DHS**Southwind Airlines
Policies & Procedures
Training Certificate**Trainees Name: Dajana DodikStaff No: 516Department: FRA FOH Initial Recurrent

Training Module		Syllabus Reference
1.	Southwind Airlines - Intro	Quick Reference Guide for Ground Handling
2.	Check-in	Ground Operations Manual
3.	Boarding	
5.	Baggage Allowances	
6.	Irregularities	

Trainee's Declaration:

"I have received full instruction/ training of the above operational procedures and I fully understand the training that I have been given"

Trainee's Signature: Dajana DodikDate: 03.12.2023

Trainer / Instructor Declaration:

"I certify that the above-named employee has received full instruction and training. They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan LuCastTrainer / Instructor's Signature: JL Date: 03.12.2023