

DHS**Training Certificate
DCS – iPort**Trainees Name: Dajana DodikStaff No: 516Department: FRA FOH Initial Recurrent

Training Module	
1.	Sign in Procedure
2.	Accessing iPort
3.	Flight Display Status Info
4.	Customer Lists
5.	Customer Acceptance
6.	Customer Acceptance with Bags
7.	SSRs
8.	Seatmap: Allocating Seats and Changing Seats
9.	Acceptance of Customers (Non-Schengen) APIS, APP AQQ Override, TIMATIC
10.	Boarding
11.	Offloading Passengers

Training topics attended were attended with during a specific "Training" table -
these are signed.

Training Attended Report" table - for the attended topics write "YES" in the Attended
column. If the ability of one of the topics is not available for attending write "NO" in the

Trainer / Instructor Declaration:

"I certify that the above-named employee has received full instruction and training.
They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan LaCostTrainer / Instructor's Signature: JL Date: 17.11.2023

DHS

Training Certificate DCS – iPort

Trainees Name: Dajana Dodik

Staff No: 516

Department: FRA FOH

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Employee's attending tasks were attended in full during the training period. The following table must be signed!

"Daily Activity Report" table – for the attended tasks above. If the task was attended down during the shift one of the below is to be marked by marking the word "NO" in the

Trainer / Instructor Declaration:

"I certify that the above-named employee has received full instruction and training. They have also demonstrated their ability to perform the tasks accordingly."

Trainer / Instructor's Name: Jonathan Lalast

Trainer / Instructor's Signature: JL Date: 17.11.2023