



## READ AND SIGN

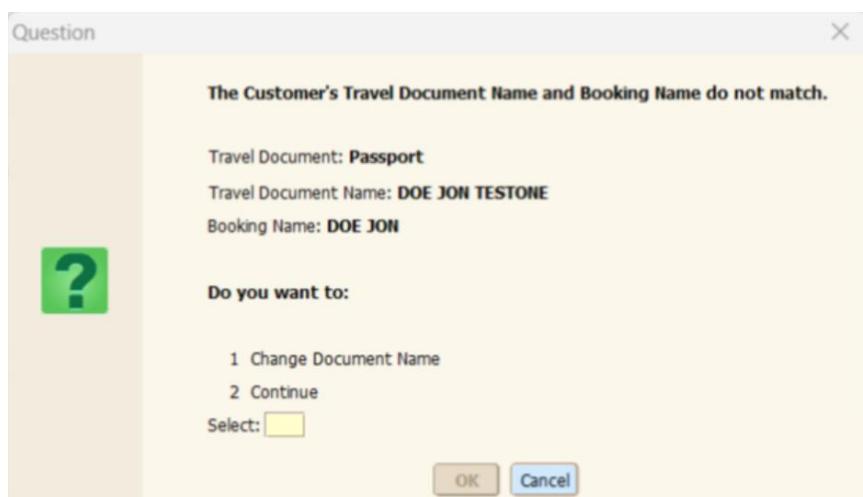
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### **TOPIC: Reminder: Always verify swiped passport data**

Dear Team,

Please always ensure that swiped passport information matches the actual passport details before proceeding. Altéa CM gives an error notice if the name in PNR and the swiped data do not match. The below shown error should not be passed without correcting the data. We've received a serious notice from U.S. authorities highlighting discrepancies between names in PNRs and those in passports.

These mismatches can occur if swipe machines are dirty or not functioning properly. Always double-check the info imported by swiping against the passport, and clean swipe machines regularly to avoid errors.



### **Example - letters missing**

<b>Name Data sent by AY in API-message</b>	<b>Name Data corrected by U.S. authorities on arrival</b>
KASSE	KASSER
S SANNE	<b>SUSANNE</b>
CMAHON	<b>MCMAHON</b>