



READ AND SIGN

Revision: 0 | Issued: 02.04.2025

Topic: New Way To Find The Booked SSRs In iPort & Difference Between S1 And S2 On easyJet

Dear All

I apologize for the many R&S recently! This will stop now, but the many changes needed to be communicated.

We have asked iPort if it was possible to have the booked SSRs in a clearer way listed; and the following changed:

The screenshot displays the iPort system interface. At the top, there's a navigation bar with 'iPort' logo and a 'Back to the classic view' toggle. Below this, a tabbed interface shows 'My Assigned', 'My Flights', 'Seatmap', 'Check-In', 'Pax', 'Special Tags', and 'iLists'. The 'Check-In' tab is active, showing a list of flights. A modal window titled 'Full PNR details for PNR: K956C8B (system PNR: 38W7W8) owned by: XH' is open. The modal contains two sections: 'Common data' and 'Passenger data'. The 'Common data' section lists tour operator, itinerary, and OSI & unrelated SSR's. The 'Passenger data' section lists passenger details, segment, BCN, check-in status, check-in log, seat, e-ticket, and SSR's. A red circle highlights the 'Passenger data' section header. The bottom of the screen shows a row of function keys: F1-Help, F2-Clear, F3-F-Keys (1), F4-Seatmap, F7-Undo Check In, F8-Offload, F9-Place on STBY, F10-Check In, F11-Reprint BP, and F12-Reissue BT.

Full PNR details for PNR: K956C8B (system PNR: 38W7W8) owned by: XH

Common data

Tour operator :
Itinerary : 1. EJU 1992Y 02APR FRA - LIN HK 2010 2120
OSI & unrelated SSR's : OSIXH IATAPNL EC1992 Y 02APR FRA LIN K956C8B DB001
OSIXH *RLOC* K956C8B

Passenger data

1. TERNALDI CLAUDIO MR
QTV :
Pieces & weight : 1 / 23
Tag number(s) : 1P712306/LIN

Segment 1. EJU 1992Y 02APR FRA - LIN
BCN : 602
Check-in status : BOARDED 02APR25 1746z JE
Check-in log : Channel: PNL Check-in Date/time:
Agent:
Seat : 12E
E-ticket :
SSR's : CHKD 602
CKIN S1
CKIN 1HB23KG1PAX
CKIN RIISTINSS



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Many of you have noticed, some passengers have S1 in the booking, while others S2, and most of the passengers don't have S1 or S2 at all.

S1 & S2 stand for speedy boarding. These are the passengers who can use the easyJet Plus (Special Assistance) counter, and who should board the aircraft first.

The difference between the two:

S1 is the passenger who paid for this service.

S2 did not pay for this, but got this service because they have an easyJet frequent traveler card or they are staff members.

S1 and S2 passengers are the only passengers who are entitled to bring a bigger piece of handluggage (e.g. trolleys) on board with a weight limit of 15 kgs.

Any passenger without S1 or S2 have an allowance of a small personal item only.

Should a passenger without S1 or S2 show up with a bigger piece of handluggage, at the check-in counter we will charge LUA (60€) and the passenger will need to check in the bag; while at the gate we will charge AGB (58€) and the passenger should take the bag on board.

And one last topic for this R&S, the first days we had quite a few passengers who passed the gate without scanning their boarding passes.

Please be careful at the gate.

Thank you!

Norbert