



**READ AND SIGN**  
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## Topic: Visa Support For AHS At TK Ticketing

Dear All

I heard that AHS is approaching you and sending passengers to you at the Turkish Airlines ticketing counter with travel document related questions.

Effective immediately, send the passengers back to the Check-In counters and stop answering travel document related questions to AHS.

We did not receive any training from Turkish Airlines for travel documents, and if AHS produces INADs, none of us wants to take any responsibility.

Thank you!

Norbert