



**READ AND SIGN**  
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## Topic: ITA Service Desk Contacts in Munich

Dear Supervisors and Lead Agents,

With the changes through Lufthansa, there is a new Service Desk for irregularities. This Service Desk is in Munich at the airport, and they can support you with ticketing related issues.

This is an additional option to the existing ones to ensure you don't need to wait too long on the phone.

Please kindly save it on the supervisor phone:

Tel. +49 89 9759 1181  
Mob. +49 151 5063 4280  
Email [muckx@ahs-aero.de](mailto:muckx@ahs-aero.de)

Norbert