



Refresher: Document Check At Pegasus Airlines Gates & Turkish Citizens To Cyprus On TUIfly

Dear All

As a refresher I would like to highlight 2 topics:

1. Document Check At Pegasus Airlines Gates

Please make sure to check online checked passengers as thoroughly at the gate as if they were at the check-in. If a passenger comes to the gate with an online boarding pass, it means that they were not at the check in counter, and the first point where the documents are being checked is the gate.

There is a B-COOR on every flight. Send these passengers to the B-COOR who needs to swipe the passport, and check whether Acente's timatic response is green.

The documents of all online checked in passengers need to be checked at the gate.

2. Turkish Citizens To Cyprus On TUIfly

Soon the summer flight plan will start, and we will see the LCA (Larnaca) flight again. As a reminder, Cyprus and TRNC have different entry regulations.

To TRNC (example airport: ECN – Ercan) Turkish citizens can enter with their passport without any visa.

While to Cyprus (example airport LCA – Larnaca) Turkish citizens must hold a valid visa.

Please make sure that Turkish citizens flying to LCA on TUIfly have the required visa.

Thank you!

Norbert