



READ AND SIGN
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Topic: HiSky L&F

Dear All

HiSky is not a WorldTracer member. For this reason, we are not able to open any PIR in WTD.

Please kindly have the manual AHL&DPR reports available for the passengers, please ask the passengers to fill it, and please send a copy/picture of the filled manual AHL&DPR report to customer.service@hisky.aero.

When sending these reports, please kindly CC Adelina.Vata@dhs.aero in the email. This will allow Adelina, as L&F Coordinator to follow up on these cases.

The HiSky team is going to take care of the report.

Also very important, HiSky has no agreement for any baggage deliveries. In case a baggage is sent to FRA, please contact the passenger to collect the bag. We cannot deliver the bags; the only option is self-pick-up by the passenger.

Thank you for your cooperation! 😊

Norbert