



## Topic: Missing Information In PIRs

Dear L&F Colleagues,

We have received a few complaints from our airline customers that details are missing in the PIRs that we open. Below you may see some examples from ITA.

I would like to ask you to please fill all mandatory information in a PIR when you open it.

Thank you for your cooperation!

Norbert

Good Morning Dear All,  
from a check made here below are the anomalies (missing/errors) detected during our analysis:

AHL	NM	GN	PA	CP	EA	TK	BW	RT/FD/BR	
11719	N	N	Y	Y	Y	N	N	Y	
11724	Y	Y	Y	Y	Y	Y	Y	N	BAG FINDEST ZAQ W26694/11MAR
11726	Y	Y	Y	Y	Y	Y	Y	Y	
11727	Y	Y	Y	N	Y	Y	Y	Y	
11729	Y	Y	Y	Y	Y	N	N	Y	
11730	Y	Y	Y	Y	Y	Y	Y	Y	

We kindly ask you to pay attention on this matter.  
We remain at your disposal for any enquiry.

Best Regards,  
Monica